

Corporate Plan PI Report Corporate 2023_24

Priorities: Delivering a Well-Managed Council

Aims: Other

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Collected - monthly (%)</u>																
<u>Total NNDR collected - monthly (%)</u>	96.75%	97.00%	13.66%	23.29%	32.69%	40.84%	49.54%	56.18%	65.38%	75.33%	81.21%	89.14%	97.52%		Dean Emery	
<u>New Performance Planning Guarantee determine within 26 weeks</u>	99%	100%	n/a	n/a	98%	n/a	n/a	98%	n/a	n/a	98%	n/a	n/a		Dean Emery	(Quarter 3) Although below target fees have not been returned as applications will be subject to Extension of Time (DE)
<u>Major applications overturned at appeal (over last 2 years)</u>	2.9%	10.0%	n/a	n/a	1.1%	n/a	n/a	0.6%	n/a	n/a	0.9%	n/a	n/a		Dean Emery	
<u>Major Applications Overturned at Appeal (% of Appeals)</u>	3.0%	10.0%	n/a	n/a	1.1%	n/a	n/a	0.6%	n/a	n/a	0.9%	n/a	n/a		Dean Emery	
<u>Minor applications overturned at appeal (over last 2</u>	0.8%	10.0%	n/a	n/a	0.5%	n/a	n/a	0.5%	n/a	n/a	0.5%	n/a	n/a		Dean Emery	

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<u>years)</u>																
<u>Minor Applications Overturned at Appeal (% of Appeals)</u>	0.9%	10.0%	n/a	n/a	0.5%	n/a	n/a	0.5%	n/a	n/a	0.5%	n/a	n/a		Dean Emery	
<u>Response to FOI/EIR Requests (within 20 working days)</u>	99%	97%	98%	99%	99%	100%	100%	100%	100%	100%	100%				Lisa Lewis	
<u>Sickness Absence (Days)</u>	10.09days	6.00days	0.73days	1.49days	2.26days	3.05days	3.95days	4.89days	6.00days	7.01days	7.93days				Matthew Page	
<u>Staff Turnover (%)</u>	19.5%	15.00%	n/a	n/a	2.99%	n/a	n/a	9.01%	n/a	n/a	12.37%	n/a	n/a		Matthew Page	